

中国留学生 安全提示手册



中国驻悉尼总领事馆
2017年1月



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各位中国留学生：

欢迎来到中华人民共和国驻悉尼总领事馆的领区澳大利亚新南威尔士州留学。

在家万事易，出门一时难。到异国他乡留学，详细了解当地的基本法律知识、风俗习惯，提高安全防范意识，将有助你实现平安留学，成功留学。

依法维护中国公民在海外的合法权益，提供优质的领事服务，是我馆光荣而神圣的职责。为此，我们编印此手册，为你简要介绍在新南威尔士州留学常见的安全风险和防范知识，希望能帮助你平安度过在新州的每一天。

Handwritten signature of Guo Xiaojie in black ink.

中华人民共和国驻悉尼总领事
(顾小杰)



我衷心欢迎你们来到悉尼。祝你们在澳大利亚生活愉快、学业有成、一切顺利。

悉尼大学是澳大利亚历史最悠久的高等教育学府，稳居全球权威大学排名前50名。我们的毕业生在全球各地的专业领域取得卓越成就，并在毕业生就业能力排名中位列全球第四、全国第一。

我们重视与中国建立密切的伙伴关系，致力于在亚太地区教育和研究领域探索新的合作和交流机会。大学的悉尼中国研究中心与中国合作，利用悉尼大学200名学者的专业知识，积极探讨、提供有助于双方发展的真知灼见。去年，悉尼大学在苏州设立本大学在澳大利亚境外首家主要机构，以进一步加强我们的合作关系，创造不可多得的未来机遇。中国留学生和学者为我们的校园带来了源远流长的中国文化和丰富的知识。我们珍视他们的来访和友谊。

悉尼大学十分重视学校员工及学生的安全。虽然悉尼是一个非常安全的城市，但是我建议你们仔细阅读这本手册，它提供了很多实用的资讯。

我鼓励你们充分利用悉尼大学、悉尼和澳大利亚为你们提供的支持和机会。祝愿你们在澳大利亚期间不断迈上新的台阶。

施迈克

悉尼大学校长
施迈克博士



欢迎来到悉尼新南威尔士大学，澳大利亚的全球化大学。

选择出国留学，来到讲着另外一种语言的陌生国度学习生活需要勇气和心智。你将面对新的文化习俗，结识来自世界各地的朋友，体验一段又一段激动人心的旅程。

与世界上的其他国际化都市相比，悉尼非常安全。不过，在这里学习生活、适应环境的过程中，你仍需要注意自身安全。新南威尔士大学十分重视国际学生的安

问题。正因如此，中国驻悉尼总领事馆的这本手册很有意义，也非常实用。它为你提供了在澳大利亚生活所必须的安全知识和法律信息。

新南威尔士大学与中国的关系不断推进发展，这一点我们引以为豪。通过新南威尔士大学火炬创新园区，中国已成为我们越来越重要的科研合作投资伙伴。中国还是我们最大的国际学生来源国。我们也在与中国高校、政府机构(比如中国驻悉尼总领事馆)以及中国商界开展各项合作，加强我们的教育与研究，为我们的学生创造更多机遇。

希望你在新南威尔士大学的学习生活丰富多彩，受益良多，帮你掌握所有必须技能，助你打造一段成功的职业生涯。

悉尼新南威尔士大学校长
伊恩·雅各布斯教授



From the Vice-Chancellor

On behalf of the University of Technology Sydney, I would like to extend a warm welcome to our commencing students from China. You're joining a vibrant university where you'll learn, explore, be challenged and make friends for life.

As a UTS student, you'll experience our signature learning approach, building practical skills and academic knowledge through critical thinking and problem-solving.

I'd also like to welcome you to the global city of Sydney, regarded amongst the best student cities in the world. Sydney provides endless opportunities for personal and professional development. As Sydney's city university, I encourage you to take advantage of our close proximity

to Sydney's top attractions, including the CBD, Darling Harbour, the Sydney Opera House and the beaches.

Sydney is a fairly safe city; however, as with any big city, it's important to take care of yourself and be mindful of your surrounds. Sydney is also on the doorstep of breathtaking natural scenery, including our pristine beaches and rivers. I urge all students to familiarise themselves with water safety to ensure your time in the water is safe and enjoyable.

UTS is committed to providing a dynamic and safe learning environment for all our students and we want you to feel at home and relaxed on campus. The UTS campus is patrolled by security staff 24 hours a day. You can contact security on 1800 249 559 to ask for help at any time about anything.

To help you get around safely at night, UTS also provides students with a free shuttle bus service. The service runs between our City campus and student residencies on weeknights throughout the semester.

We know settling into a new city can be a daunting process. UTS International staff are here to support and advise you at any time. Don't hesitate to contact them with any questions or concerns. We also have a myriad of programs to assist international students get the most of their education including connecting them with their

Australian peers. At UTS the extracurricular activities including clubs and sports, provide an opportunity to not only increase your enjoyment, but build valuable professional skills. We are very proud that UTS has one of the highest levels of student involvement in these activities of any Australian university.

Once again, I'd like to welcome all commencing students from China to UTS. I hope your time at UTS is enriching and successful.

I look forward to seeing you on campus.

Professor Attila Brungs
Vice-Chancellor
University of Technology Sydney



VC' s message for Chinese Consulate Student Security Handbook

I would like to take this opportunity to welcome you to Macquarie. We understand that life in a new country as well as studying at a university can be challenging. We have a range of support services in place to help you settle into Australia and our community.

Macquarie is committed to looking after your personal safety whilst you are studying on or travelling to and from our campuses. Australia is a comparatively safe place to live and has relatively low crime rates compared to most countries around the world. However, you still need to take necessary precautions to protect yourself. This handbook, prepared by the Consulate General of the People's Republic of China in Sydney, is a valuable tool providing important safety and security information for your time in Australia.

Over the years, Macquarie has welcomed more students from China than any other country. Each of these students has contributed immeasurably, in their own way, to our campus identity and life, and many have become key members of our global alumni. The same opportunities await you.

Your time at Macquarie will be transformational and opens so many doors. I hope that you will enjoy your learning journey with us.

Professor S Bruce Dowton
Vice-Chancellor and President Macquarie University



We applaud the initiative of the Consulate General in producing this publication. Having hosted Chinese students at our Sydney and Wollongong campuses over many years, at the University of Wollongong we are aware not only of the benefits of overseas study, but the many challenges in taking up life in a new country.

Among the cultural adjustments this requires is the necessity to ensure your personal safety, and to become familiar with the range of resources provided by the university and the broader community .

At the University of Wollongong, the safety and well-being of our international students is of our highest priority, and we provide extensive on-campus safety and security services, as well as student information resources on how to ensure personal safety both on-campus and off-campus.

We work with overseas government representatives, as well as other Australian and New South Wales government agencies to ensure that we have a co-ordinated approach to your safety and well-being.

We encourage you to make yourself aware of the services available, and the information that is provided to you, to ensure that your learning experience with us is a positive and rewarding one.

Professor Paul Wellings CBE
Vice-Chancellor & Principal
University of Wollongong



Welcome from Professor Barney Glover Vice-Chancellor and President Western Sydney University

Studying in Australia presents many opportunities for personal and professional growth. Building language skills and living in a different culture equips students with valuable skills and experiences for a competitive, global workforce. However, arriving in a new country also presents uncertainties, particularly while commencing academic studies and settling into a new life. There are many experiences to take in and, while Australia and

Sydney are safe destinations, students need to be aware of how to keep safe in a new environment and to know what to do should they find themselves in an unsafe situation. This is the same as in their home cities in China.

Australian universities such as Western Sydney University are committed to providing international students with a secure environment in which to develop their academic and social skills. It is important that students become familiar with university campus safety and security services, after-hours security hotlines, emergency contact points, and advice on how to contact the police. In Australia, local police sometimes visit campuses to talk with international students on topics such as walking alone, personal safety (including looking after personal items), and transport (including driving and biking).

Sydney is well known for its wonderful lifestyle and climate which offers opportunities for outdoor activities. Chinese students would have heard about Sydney's beaches, nearby Blue Mountains and Hunter Valley, easy access to nature close to the city, and music and cultural festivals. However, international visitors are sometimes unfamiliar with Australian conditions and place themselves at risk. I urge students to find out as much as possible about the wonderful places they can visit around their campus and to become familiar with how to enjoy the city, beaches, and national parks while keeping safe. Swim and surf safety, for example, is important for anyone planning a trip to the beach. Look out for visits to the campus by local Surf Life Saving clubs.

I would strongly encourage students to become involved in university life, to connect with the Chinese and multicultural communities of Sydney, and to take up opportunities to get to know the people and places that can make their time in Australia a life-changing experience.

I look forward to welcoming Chinese students to Sydney and wish them a world-class learning experience in one of the world's safest and most liveable cities.

Professor Barney Glover
Vice-Chancellor and President

A handwritten signature in black ink, appearing to read 'Barney Glover', written in a cursive style.



Dear Chinese students,
Welcome to Newcastle and the University. This is an exciting time to be part of the University of Newcastle as we embark on our NeW Futures Strategic Plan 2016-2025. We are building on strong foundations to realise our 2025 vision to stand as a global leader, distinguished by a commitment to equity and excellence, creating a better future for our regions through innovation and impact. We are excited to have talented Chinese students to join in us and realize your dream in studying and research with the University. For 50 years, the University of Newcastle (U) has delivered education to students

from diverse backgrounds, developed professional leaders of the future and harnessed the capacity of world class research to foster innovation and deliver impact in its regions and across the world.

Situated on the sunny East Coast of Australia, Newcastle is one of the world's most beautiful coastal cities - it attracts thousands of international students, every year. It has been ranked as the 5th Most Liveable City In The World by the Lonely Planet Guide (2011). Once you have experienced it for yourself, you will understand why.

Australia is generally a very safe place to live and study and it is one of the highest ratings awarded to any country. But it is still important to know how to avoid danger, and who to ask for help. This is particularly important when you first arrive and are learning about a new place and way of life. The University of Newcastle Security team keeps students, staff and visitors safe on campus. Newcastle's international students enjoy the area's bustling culture, without the stress of more expensive Australian cities. You can socialise with friends in the city district, or spend your free time relaxing in the beautiful natural surroundings. It is the perfect balance of study and lifestyle.

The Newcastle locals are as playful as they are friendly - why the area is a favourite holiday spot for the hundreds of Sydney-siders who every weekend escape the chaos of the big city to unwind and relax in this seaside paradise. Once one of Australia's best-kept secrets, Newcastle has become one of its most fashionable and beloved destinations. You will love it, too.

Professor Caroline McMillen
Vice-Chancellor and President

居住安全

【1】租房选择安全状况好的社区，选择有资质的房屋中介。一定要看房，仔细阅读理解租约的每一项条款，面签，保存好房屋租住合同、中介身份信息、联系电话和各种收据。

【2】选择门、窗锁、火警设施齐全、状态良好的租住房间。

【3】外出锁好门窗；防尾随，进屋锁门。度假关好水电气开关，锁好门窗。

【4】防入室盗窃，住处不放现金和贵重物品，不炫富露富，出门确认关好门窗，及时清理门前或邮箱里的广告，防止盗贼踩点。



出行安全

【1】夜出结伴而行，不走暗路，提高警惕。随身带少量现金，遇抢劫破财免灾。

【2】不去夜店，远离毒品，远离斗殴，不搭陌生人的便车。

【3】不到当地政府发布的可能发生恐怖袭击的地方旅游、购物和聚会。

【4】步行注意车辆行驶方向，遵守交通规则，不闯红灯。驾车不饮酒、不超速、不疲劳驾驶，带好驾照和保险单。



校园安全

- 【1】 注意观察周边情况，不要独自在教室看书。
- 【2】 在校园里，夜里不要独行，走大路、亮路和有摄像监控的路。
- 【3】 提高警惕，防尾随，注意体貌特征，随时准备报警。



财产安全

【1】防电信诈骗，对所谓亲人和朋友通过电话或微信索要财物的信息，要警惕并核实，不上当。

【2】网购防钓鱼网站，防止个人信息泄露。不理睬来自电邮的罚单、中奖信息，不点击链接，防止木马病毒，不和不熟悉的人进行网上换汇。

【3】取款选择安全区域，遮挡银行密码，夜里不取款；购物刷卡注意遮挡银行卡和信用卡密码；购物、走路时提高警惕，双肩包拉好拉链或系紧。单肩包斜前挎，防扒窃。

【4】如果银行卡和信用卡被冒用或丢失，应立即报警并通知相关银行注销。

【5】不要参加商业机构以吸收大额存款为目的的“免费”培训，防止旁氏骗局。



社交娱乐安全

【1】慎交友，不和负能量的人打交道，不和有犯罪前科的人打交道，不和吸毒的人打交道，远离毒品和黑社会。

【2】参加自己注册和熟悉的社团活动，社交活动慎饮酒，按照法律规定适量饮酒。不参加来历不明的社交活动，不参加法轮功等邪教组织。

【3】从事游泳、冲浪、浮潜、岩钓等有风险的水上运动时注意安全，临行前了解潮汐、涌浪和天气状况，观察好地势和海浪情况。务必携带和穿着必要的安全装置和救生设备，切勿背对大海。尽量不要单独水上活动，要有人陪同，互相照看。随身携带手机，与家人、朋友保持联系。如有人落海，请立即拨打000报警，不要轻易自行下水救人。

【4】与家人、朋友保持常态的联系沟通，避免亲友误解为失踪或者出现意外情况。



打工安全

- 【1】按照法律规定，打工不超时，不打“黑工”。
- 【2】打工前明确工作性质、职责、工作时间和报酬，保留好雇主的身份信息和联系方式。
- 【3】保留好工作记录，工作态度不卑不亢，不发生无谓的争执。



证件安全

【1】因为澳洲是电子签证，要留好纸质电子签证复印件，在固定的地方存放。注意签证有效期，到期前向澳移民部门及时申办续签手续，避免造成非法停留，影响学业。

【2】要留好护照复印件，并与护照原件分别存放，以便在丢失护照时补办护照或旅行证件。



心理健康

留学生由于自身年纪尚轻、社会经验不足，面对学业、感情、意外事件等多重心理压力，容易产生心理障碍。请务必重视心理健康，摒弃心理问题是小事、是丢颜面事的错误思想。保持乐观心态和健康生活方式，多通过社交活动、兴趣爱好活动等疏解压力。压力过大时，应及时向学校或医疗机构寻求专业帮助。



重要联系信息

【1】报警电话：遇紧急情况时，请拨打24小时紧急电话：000；如果语言和行动受限先拨打000再拨55，警察会根据你所用电话的登记地址采取行动。非紧急情况，但缺乏安全感时，去当地警察局报警；拨打警察协助热线131-444；拨打犯罪阻止热线1800-333-000。报警提示：确认你的身份和所在地；如果警方听不懂你的语言，请告其你讲何种语言，警方可安排翻译实现三方通话；确认面临的威胁或危险；确认地址，最好提供单元号和住所特征等；告知是否有人受伤；告知事情经过细节；提供罪犯信息；提供其他有帮助的信息。

【2】消费投诉：如果遇到消费纠纷，如产品和服务质量、价格欺诈、租房纠纷、出租车绕路等，可联系新州公平交易办公室（NSW Trading）。该机构负责调查、仲裁消费纠纷，其仲裁具有法律效力。电话：133-220；网址：www.fairtrading.nsw.gov.au。

重要联系信息

【3】工作投诉

如果遇劳资纠纷，如欠薪、工作环境恶劣等，可联系公平工作委员会（Fair Work）提出投诉。

电话：131-394

传真：02-62769985

网址：www.fairwork.gov.au/language

【4】免费法律援助

如果你在租房、工作、财务纠纷、车祸、罚款、种族歧视、暴力、投诉大学或学院等方面需要法律援助时，可联系 Redfern Legal Center,

电话02 9698 7645

网站：rlc.org.au。



领事保护常识

Q：什么是领事保护？

A：领事保护，是指派遣国的外交、领事机关或领事官员，在国际法允许的范围内，在接受国保护派遣国的国家利益、本国公民和法人的合法权益的行为。如果中国公民、法人的合法权益在澳大利亚受到不法侵害，中国驻澳使、领馆将依据公认的国际法原则、有关国际公约、双边条约或协定以及中国和澳大利亚的有关法律，反映有关要求，敦促澳当局依法公正、友好、妥善地处理。领事保护还包括我驻外使、领馆向中国公民或法人提供帮助或协助的行为，如提供国际旅行安全方面的信息、协助聘请律师和翻译、探视被羁押人员、协助撤离危险地区等。

Q：什么人可以得到中国政府的领事保护？

A：凡是依照《中华人民共和国国籍法》具有中国国籍者，都可以得到中国政府的领事保护。也就是说，只要你是中国公民，无论是定居国外的华侨，还是临时出国的旅行者；无论是大陆居民，还是香港、澳门和台湾同胞，都是我们提供领事保护的對象。对中国驻澳使、领馆来说，旅澳的两岸四地中国公民和法人都属于领事保护的范畴。驻悉尼总领事馆的领区为澳大利亚新南威尔士州，位于此地的中国公民都是总领事馆的领事保护和协助对象。

Q：您遇到的一切困难都能找中国驻外使、领馆解决吗？

A：中国驻外使、领馆依法履行保护中国公民在海外合法权益的责任，为在国外的中国公民提供领事保护和服务是应尽的义务。但是，领事保护不能违反国际法和所在国法律。中国公民在其他国家境内的行为主要受国际及所在国当地法律约束。中国驻外使、领馆是国家的外交代表机构，使、领馆在接受国没有行政权力和强制手段，只能通过外交途径向接受国提出交涉，既可能成功，也可能不成功。在很多情况下，使、领馆的工作主要是协助当事人维护自己的合法权益，而不是代替个人主张其权力。

领事保护常识

Q：领事官员可以为您做什么？

A：可以应你的要求推荐律师、翻译和医生，以帮助你进行诉讼或寻求医疗救助；遇重大突发事件时，可以为你撤离危险地区提供咨询和必要的协助；遇被拘留、逮捕或服刑的情况，可以根据你的请求对你进行探视；可以在你遭遇意外时协助你将事故或损伤情况通知国内亲属；可以在你遇到生计困难时，协助你与国内亲属联系，以便及时解决所需费用；可以协助你寻找失踪或久无音讯的亲友；可以根据中华人民共和国有关法律和法规为在国外合法居留的中国公民颁发、换发、补发旅行证及对旅行证件上的相关资料办理加注；可以为遗失旅行证件或无证件的中国公民签发旅行证或回国证明；可以根据中华人民共和国有关法律、法规和相关国际条约为中国公民办理有关文件公证、认证。

Q：领事官员不能为您做什么？

A：不可以为你申办签证；不可以为你在当地谋职或申办居留证、工作许可证；不可以干预澳大利亚的司法或行政行为；不可以参与仲裁或解决你与他人的经济、劳资和其他民事纠纷；不可以替你提出法律诉讼；不可以帮助你在治疗、拘留或监禁期间获得比当地人更佳的待遇；不可以为你支付酒店、律师、翻译、医疗及旅行（机、船、车票）费用或任何其他费用。不可以将你留宿在领馆内或为你保管行李物品；不可以为你购买免税物品。

Q：中国公民在寻求领事保护时应该注意些什么？

A：你所提供的相关情况必须真实、详细；你不能干扰驻外使、领馆的正常办公，应尊重办案的外交、领事官员；你应缴纳相关费用，如办理证件的费用等；你应该严格遵守当地的法律法规。如果你不能或拒绝承担上述义务，领事官员将可能无法协助你维护你的正当权益，而且你还可能因此承担相应的法律责任。

中华人民共和国驻悉尼总领事馆联系方式

地址：39 Dunblane Street, Camperdown, NSW 2050

电话：02-85958002（自动语音证件咨询）

02-85958006（人工证件咨询，仅限工作日
2:00pm.-5:00pm.）

02-95505519（24小时领事保护与协助）

传真：02-85958021

网址：<http://sydney.chineseconsulate.org>

电邮：visa_passport_sydney@mfa.gov.cn

教育组

地址：19 Anzac Parade, Kensington, NSW 2033

电话：02 9662 1723

传真：02 9697 3368

网址：<http://www.edusyd.org>

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